

HOW TO WORK WITH CAN-AM TO RECEIVE DONOR EGGS

CAN-AM Cryoservices is here to support you every step of the way to help your patients conceive. Below is an illustration of the donor egg process when you work with CAN-AM.

1 DONOR SEARCH

Your patient, Jane Doe, starts the search for her donor on www.canamcryo.com.



She has free access to a large pool of pre-screened, Canada-compliant donors, with full medical and family histories, and photos.

Jane will connect with CAN-AM, where a dedicated coordinator will:

- Help her find ideal matches
- Provide additional donor details
- Walk her through every step

4 SHIPMENT COORDINATION

CAN-AM will coordinate with Fairfax EggBank and your lab team to execute the shipment.



What to expect in the shipment:

- Storage tank
- Donor cohort(s)
- Oocyte warming media
- Key documents including:
 - Summary of records
 - Purchase order packing slip
 - Return shipment label

2 COMMUNICATION OF INTENT

CAN-AM lets you know Jane is in the process of searching for a donor.



Your team will have the opportunity, if needed, to ask questions or provide feedback about Jane.

5 OUTCOMES DATA COLLECTION

Your team will report Jane's thaw and transfer results 6-8 weeks post-shipment.



Getting results are critical to assess how our donors are performing so that we can make ongoing improvements.

Please send the Lab and Pregnancy Data form to info@canamcryo.com.

3 DONOR RESERVATION

Jane finds her ideal donor, and has the donor's cohort put on hold while she decides if she wants to move forward.

SEQUENCE AND TIMELINE ONCE A COHORT IS PLACED ON HOLD

Within 2 business days

Jane confirms decision to move forward

Within 8 business days

- 1 Jane signs **Terms of Use** and **Photo Agreement**
- 2 Jane and Clinic sign **Donor Match Confirmation**
- 3 Jane pays CAN-AM C\$16,500 + Tax*

Within 30 business days

Clinic confirms readiness to receive eggs

CONTACT INFORMATION AND RESOURCES

GENERAL INFORMATION

www.canamcryo.com
info@canamcryo.com
(p) 888.245.3471
(f) 877.772.6387

Hours of Operation:
Mon-Fri, 8AM - 4PM EST

102-1057 Main Street West
Hamilton, ON. Canada L8S 1B7

DONOR'S GENETIC AND MEDICAL SCREENING COMPONENTS

General Medical Testing

Urine Drug Screen
CBC, HgbEval, Cholesterol
TSH, Prolactin
Physical Examination
Psychological Screening
and Testing

Infectious Disease Testing

HIV 1, 2 & 0
Hepatitis B
Hepatitis C
Syphilis
Gonorrhea & Chlamydia

Fertility Evaluation

AMH
Baseline FSH, E2, LH
Baseline Ultrasound/AFC

Genetic Testing

Full Chromosome Analysis
(Karyotype)
Cystic Fibrosis
Fragile X
Tay Sachs Disease
Spinal Muscular Atrophy (SMA)
Beta Thalassemia
Sickle Cell Disease
ABCC8-Related Hyperinsulinism
Bloom Syndrome
Canavan Disease
Familial Dysautonomia
Fanconi Anemia Type C
Gaucher Disease
Glycogen Storage Disease Type 1A
Hb Beta Chain-Related
Hemoglobinopathy
Hexosaminidase A Deficiency

Joubert Syndrome 2
Lipoamide Dehydrogenase Deficiency
Maple Syrup Urine Disease Type 1B & type 3
Mucopolidosis IV
NEB-Related Nemaline Myopathy
Niemann-Pick Disease
Usher Syndrome Type 1F & Type 3
Tay Sachs Enzymes Sequencing
Walker-Warburg Syndrome

Male Carrier Testing: *If a male partner carries a rare genetic disorder, we can perform additional carrier testing on the donor of interest.*

SERVICES

Extensive Donor Selection

All donors are pre-screened and Canada-compliant. Patients access the complete donor profile at no cost, including:

- Detailed medical and family history
- Access to adulthood photos (upon completion of a confidentiality form)
- Personal essays and audio interviews

Premium Donor Egg Cohort

We will ship to your clinic at least six mature, good-quality eggs from your patient's preferred donor. Clinicians and patients trust Fairfax EggBank because:

- It is the sister company to Fairfax Cryobank, one of the world's leading sperm banks
- It operates a centralized shipping process, ensuring safe, quick delivery of donor eggs to your clinic

Embryo Development Guarantee

We guarantee patients at least one good-quality embryo from their purchased cohort(s). A "good-quality" embryo consists of a 6-cell embryo on day 3 or early stage blastocyst on day 5.

If the quality standard is not met for a paid cohort, we'll provide your patient with one free replacement cohort (6-8 eggs) for a future cycle.

Best-in-Class Customer Service

Our experienced donor egg coordinators are committed to providing premier customer service to both our clinic partners and their patients. They are on hand to:

- Help your patients find ideal matches
- Effectively coordinate the donor egg shipment and IVF scheduling between your patient and clinic team

ADDITIONAL SERVICE OPTION

Embryo Services:

Through this service Fairfax EggBank will thaw and fertilize the intended parent's selected donor eggs with the patient's partner sperm or donor sperm. We guarantee at least two good quality embryos will be vitrified and shipped to your clinic for transfer.