

EMBRYO DEVELOPMENT GUARANTEE – PROCESS FOR CLINICS



Fairfax EggBank (FEB) guarantees that the warmed oocytes from each paid cohort will result in at least one (1) good embryo: a good-quality 6-cell embryo on Day 3 or an early blastocyst if embryos are cultured out to Day 5.

If the quality standard is not met for a paid cohort, your patient is provided a free replacement cohort (at least 6 frozen oocytes) for a future cycle.



Conditions

Your patient is eligible for the request if her/his purchased cohort meets ALL 8

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|---|--|---|---|
| 1 All oocytes were warmed from your purchased cohort | 2 Any and all suitable embryos were transferred (via fresh or subsequent FET cycle) | 3 Analysis of insemination sample shows > 1 million total motile sperm and good morphology | 4 Semen was obtained by ejaculation, not through surgical extraction or other means |
| 5 ICSI was used for cycle | 6 Your clinic requested a replacement review within 90 days of the oocyte warming | 7 Your clinic lab performed all oocyte handling and warming according to our protocol | 8 Based on clinic data, we determine applicable embryo development threshold was not met |

Frequently Asked Questions

Who should we contact with a replacement request?

Contact CAN-AM Cryoservices by e-mailing info@canamcryo.com or calling 888.245.3471.

How do you define a "good-quality" embryo?

This guarantee relates to the appearance of the embryo under the microscope.

What will happen if we recommend transferring an embryo despite it not meeting the "good-quality" standards?

The decision regarding the transfer of embryos is between you and your patient and should not be influenced by the guarantee terms. The guarantee, should you transfer an embryo that doesn't meet stated standards, will only become void if a live birth results.

Can we be involved in assisting our patient with choosing a replacement donor/cohort?

Yes, you can be involved at any time throughout the process. Please reach out to your dedicated CAN-AM coordinator to have a discussion on selection criteria.

Can the patient get a refund in lieu of a replacement cohort?

The replacement cohort is the sole remedy for a replacement.

Is a replacement cohort also subject to the embryo development guarantee?

Paid cohorts are subject to the guarantee; however, replacement cohorts are not.

How long will it take to receive notification of a decision?

The average turnaround to reach a decision is 2-3 weeks after the request is initiated and all documentation is received. To avoid delay, please verify that the patient has met conditions #1-5, then submit all requested documentation on behalf of your patient.

How do you define "good" morphology?

The analysis must show >1% for strict morphology or >3% for WHO 4th edition.

Replacement Request Process

PATIENT QUALIFIES

Patient contacts you to verify she/he has met Conditions #1-5. Fulfill #6 by contacting CAN-AM to make a replacement request.



CLINIC INITIATES

In your replacement request, include:

1. A completed FEB Laboratory Data form (see back)
2. Photos of oocytes post-thaw and developing embryos
3. Data on sperm sample used for ICSI
4. Any other supporting documentation

E-mail this documentation to info@canamcryo.com or fax to 877.772.6387.



AWAIT REVIEW

FEB's embryology panel will meet to review your case. CAN-AM will notify you and your patient of the decision, typically within 2-3 weeks after the request is initiated. If a replacement is approved, CAN-AM will work with your patient and you to coordinate the next donor match.